

Serial No.: 09/885,717
Filed: June 20, 2001
Group Art Unit: 2173



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Date: May 5, 2005

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MAY 11 2005
OFFICE OF PETITIONS

COMMISSIONER OF PATENTS

P.O. Box 1450
Alexandria, VA 22313-1450

Attorney Docket No.: CONCERT 512XX

Sir:

In re application of: Aleksander Szlam
Entitled: Dynamic Help Option For Internet Customers

Transmitted herewith is an **amendment (22 pages)** in the above-identified application. The following checked items are applicable:

- A Petition for Extension of Time for 5 month(s) is hereby made, under §1.136(a);
- A Petition to Revive Abandoned Application Under 37 C.F.R. §1.137(b);
- Exhibit A: a copy of the filed Revocation and Appointment of Attorney and Change of Correspondence Address;
- Exhibit B: a copy of the office action as received by Applicant's present legal representative from Applicant's former legal representative on April 22, 2005;
- Check No. 14443 in the amount of \$3,660, specifically, \$1,500 for the Petition to Revive Abandoned Application and \$2,160 for the 5 Month Extension of Time.

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 3	- 3	=	x \$200.00 =	
Total 35	- 39	=	x \$50.00 =	
[] Multiple Dependent Claims (1 st presentation)			+ \$300.00 =	
SUBTOTAL ADDITIONAL CLAIM FEE				
Small Entity filing, divide by $\frac{1}{2}$.				
TOTAL ADDITIONAL CLAIM FEE				\$0.00

- No additional claim fee.
- In the event a Petition for Extension of Time is required by this paper and not otherwise provided, such Petition is hereby made and authorization is provided herewith to charge Deposit Account No. 02-3285 for the cost of such extension.
- The Commissioner is hereby authorized to charge payment of any additional filing fees under §1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Commissioner of Patents, Alexandria, VA, 22313-1450 on May 5, 2005.

Attorney of Record: Andrew R. Martin, Esq.
Registration No. 45,413

SUBMIT IN TRIPPLICATE

05/10/2005 CCHAU1 00000018 09885717

02 FC:1255

2160.00 DP